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March 2, 2012

To Whom It May Concern:

After having solicited proposals from a number of construction contractors, The Chester County SPCA (CCSPCA) selected SC&A Construction, Inc. (SC&A) to implement the reconstruction and renovation of the CCSPCA's animal shelter. Our selection was based upon SC&A's recorded performance, in place control procedures, and most importantly, on the positive attitudes of their team members.

In the project SC&A would face several unique challenges. Among these would be to work around portions of the facility that would need to operate with animals present; to grapple with the uncertainties of a fifty plus year old site that had miscellaneous unrecorded alterations, and finally, to complete an ambitious project for a small non-profit with especially tight expenditure limits.

The contractor assertively confronted the project. SC&A's performance in adapting to previously undefined and unexpected impediments, creatively developing solutions, providing and maintaining regular communication interfaces, providing for the availability of their senior management personnel, committing to a quality outcome, and clearly demonstrating ownership of the project are all elements to be recognized.

In conclusion, the Chester County SPCA is very satisfied with SC&A's performance and the project result. We recommend you give serious consideration to SC&A for your project, and should you select SC&A feel certain that you will realize both the positive relationship we experienced and the successful completion of your project.

Sincerely,

Conrad E. Muhly, IV
CCSPCA Board President